**JOSHUA AKINGBADE**

UX Design/Product Delivery Analyst

Agile, Waterfall Methodology, Software Development Life Cycles

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**SUMMARY**

Passionate UX/Agile delivery professional experienced in frequently delivering market-trending innovative digital products that are enjoyable, equitable, useful, and usable based on clients, stakeholders, and end-users' needs. Transformational scrum master experienced in leading changes to an organization's business practices to a self-managing and cross-functional agile working environment. Expert in gathering, eliciting, analyzing, and documenting stakeholders' complex requirements and business needs to be aimed at producing high-value solutions and increments using Software Development Life Cycle methodologies. All while using multiple business models and design tools.

**SKILLS:** Product Owner, Scrum Master, SQL, JIRA, Kanban, Confluence, Adobe XD, Figma. Balsamiq, Microsoft Visio,

 Miro, Use Case Diagrams (UCD), Lucidchart, SharePoint, HTML, User Stories, MS Office Suite, UX/UI Design

 Google Suite, Agile (Scrum), Waterfall Methodology, Software Development Life Cycles, KPI, Wireframing.

**PROFESSIONAL EXPERIENCES**

**Deloitte Consulting LLP |Functional Design Analyst** January 2022 – Present

* Designed and presented client-approved web and mobile wireframe deliverable screens containing changes to the base solution.
* Leading JAD sessions to cover updated Medicaid system functionality for client approval.
* Designed HCD (Human Centered Design) training materials and conducted HCD training sessions.
* Analyzed, tested, and resolved defects in the IES system for digital products in the health and human services sector.
* Mediator for explaining the process when identifying and understanding the stakeholders' pain points.
* Worked with cross-functional teams to improve front-end and back-end application processes that support multiple digital applications.
* Leading technology Agile teams using iterative and incremental development approaches.
* Facilitating Agile ceremonies, including daily stand-ups, retrospectives, sprint reviews, and sprint planning.
* Conducting gap analysis between existing client medical eligibility system and new clients preferred eligibility system.
* Documenting new requirements for the development team to implement and manage all backlogs.

**CipherHQ Technologies |****UX Designer/Product Delivery Analyst** October 2020- December 2021

* Developed market-trending innovative digital products that solved stakeholders' problems and improved business practices by 70%.
* Designed low-fi and hi-fi wireframes and prototype digital interactive screens working within integrated, cross-functional teams.
* Presented design concepts and deliverables to stakeholders.
* Planned and executed qualitative and quantitative user research activities, including interviews, usability testing, surveys, and ethnographic studies.
* Analyzed and synthesized research findings using methods like affinity diagrams to define and organize client/users' feedback to generate actionable insights that inform design decisions.
* Created user journey maps, hypotheses, user personas, storyboards, information architecture, and user flows.
* Analyzed product progress, success, and failures with object and event data metrics and Key Performance Indicators (KPIs).
* Conducted competitive analysis to understand competitors' strengths and weaknesses and design trends to improve product functionality.
* Designed and conducted A/B testing on design solutions, conducted user testing, and wrote test scripts.
* Advocated for the user throughout the design process to ensure their feedback was incorporated into product iterations.
* Facilitated stakeholders' meetings to define product visions, product roadmaps, and minimum viable products (MVP) to develop working increments in a lean/Agile delivery model.
* Led cross-functional teams and meetings with developers, UX designers, QA testers, and core project members to ensure requirements and delivered increments meet stakeholders' needs.
* Led digital transformation mobile and web application projects from inception to implementation using Human Centered design methodology and Agile software delivery practices.
* Documented all Product Backlog Items (PBI) in user stories and acceptance criteria to build web, mobile, and desktop software applications.
* Prioritized and managed Product Backlog items to ensure PBI items matched the product and sprint goals to deliver high-value Increments.
* Led backlog grooming sessions at regular intervals to refine and re-prioritize Product Backlog Items.
* Facilitated sprint planning, daily stand-ups, backlog grooming, retrospectives, and sprint review to ensure the scrum team adhered to Agile/Scrum values in delivering IT solutions.
* Acted as a liaison between all stakeholders to ensure clear and constant communication existed between all parties.
* Improved development teams' productivity and organizational practices by co-leading the transition from waterfall to Agile software development delivery methodology.

**EDUCATION**

* Master of Arts in Communication Management

**CERTIFICATIONS**

* Certified Scrum Product Owner (CSPO)
* Certified Scrum Master (CSM)
* Software Product Management
* Interaction Design Foundation.